Susan Fisher 55 San Mateo Road Berkeley CA 94707

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Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

We chose a competitive provider for internet and telephone service because we were getting very poor service and constant rate hikes from our previous provider.

We are retired and it is very important to us to have reliable telephone and internet service. Also if we have a question we get to speak to a technical support person in a timely manner and they actually know the answer to our question!

We do not want unfair price hikes as we had before with our previous providers.

Therefore, we strongly support broadband competition.

Susan Fisher